

POLICY

SUBJECT: CORE CHARGE AND ACCEPTANCE POLICY

FPE-2018-26
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A core charge is a refundable deposit for the value of a re-buildable part. On many Fleece Performance Engineering products, we need to charge a core charge at the time of the sale. Items such as turbochargers, cylinder heads, and injectors typically require a core charge.

All cores must be returned to Fleece Performance Engineering within 30 days of receipt and have a CORE RETURN FORM properly completed and accompanying the core. The customer is responsible for all return shipping charges unless otherwise indicated separately. Ship all parts to the address listed below.

Upon the receipt of a core, Fleece Performance will determine the condition of the core and refund all, part, or none of the core based on the condition. Any damages or excessive wear may result in a deduction of the core refund.

To receive a **full** core credit the core must be re-buildable and of the same make and model year of the product that was purchased. You must also complete the core return sheet included with your product. If you have any questions regarding our core charge policy, please call our office at 855-839-5040 or visit [FleecePerformance.com/Resources](https://www.fleeceperformance.com/Resources) for additional copies of all required paperwork.

RETURN ALL CORES WITHIN 30 DAYS OF RECEIPT TO:

Fleece Performance Engineering, Inc.
Core Returns
2400 Commerce Way
Pittsboro, IN 46167

PLEASE ALLOW 14 TO 21 DAYS TO RECEIVE YOUR CORE REFUND

CORE ACCEPTANCE POLICY

MODEL	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
Cummins 5.9L & 6.7L cylinder heads <u>FPE P/N's:</u> FPE-61-10005 (HD) FPE-61-10006 FPE-61-10007 (HD) FPE-61-10008 FPE-61-10009	<ul style="list-style-type: none"> Like for Like No external damage No fire damage No cracks All components present Core delivered in original Fleece crate 	<ul style="list-style-type: none"> Excessive cracking between seats (25% deduction) Missing valve-train components (25% deduction) 5.9L provided as core for 6.7L (30% deduction) Missing original Fleece crate (10% deduction) 	<ul style="list-style-type: none"> Fire damage Cracked and will not pass pressure check Any form of broken valve where piston to valve contact occurred Any form of deck damage
Duramax cylinder heads <u>FPE P/N's</u> FPE-61-10001-P FPE-61-10001-D FPE-61-10002-P FPE-61-10002-D FPE-61-10003-P FPE-61-10003-D FPE-61-10004-P FPE-61-10004-D	<ul style="list-style-type: none"> Like for Like No external damage No fire damage No cracks All components present 	<ul style="list-style-type: none"> Missing valve-train components (25% deduction) Stuck or broken glow plug (50% deduction) Excessive corrosion on deck surface (25% deduction) Stripped threads or broken fasteners (50% deduction) LB7 – excessive corrosion in the injector bore (75% deduction) 	<ul style="list-style-type: none"> Fire damage Cracked and will not pass pressure check Any form of broken valve where piston to valve contact occurred Any form of deck damage
2003-2007 5.9L Cummins 63mm FMW Holset Cheetah Turbocharger <u>FPE P/N's:</u> FPE-351-0304 FPE-351-0407	<ul style="list-style-type: none"> Turbo from 2003-2007 Dodge Cummins Accepted (HE341CW or HE351CW) No External Damage No Fire Damage No Water Damage All components present (Electronic Actuator NOT Required) 	<ul style="list-style-type: none"> Damaged compressor cover (25% deduction) Damaged turbine housing (25% reduction) Damaged bearing housing (25% reduction) 	<ul style="list-style-type: none"> Fire damage Excessive rust or water damage Non-genuine Holset models
2007.5-2018 6.7L Cummins 63mm FMW Holset Cheetah Turbocharger <u>FPE P/N's:</u> FPE-351-0712 FPE-351-1317	<ul style="list-style-type: none"> Turbo from 2007.5-2018 Dodge Cummins Accepted (HE351VE or HE300VG) No External Damage No Fire Damage No Water Damage All components present (Electronic Actuator Required) 	<ul style="list-style-type: none"> Cracked or bent vanes (25% deduction) Damaged compressor cover or silencer ring removed (25% deduction) Damaged turbine housing (25% deduction) Damaged bearing housing (25% deduction) Missing electronic actuator (25% deduction) 	<ul style="list-style-type: none"> Fire damage Excessive rust or water damage Non-genuine Holset models

MODEL	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
2015-2018 6.7L Powerstroke 63mm FMW Cheetah Turbocharger <u>FPE P/N's:</u> FPE-PS-FMW-63-1518, FPE-PS-FMW-63-1718-CC	<ul style="list-style-type: none"> • Turbo from 2015-2018 Ford Powerstroke Pickup or 2017-2018 Ford Powerstroke Cab & Chassis Accepted • No External Damage • No Fire Damage • No Water Damage • All components present (Turbo Pedestal, Actuator Solenoid, Pedestal to Turbo Oil Feed Line - (2015-2016 pickup truck models) 	<ul style="list-style-type: none"> • Missing clamps (25% deduction) • Damaged compressor cover (25% deduction) • Damaged turbine housing (25% deduction) • Damaged bearing housing (25% deduction) • Missing or damaged turbo pedestal (25% reduction) • Missing or damaged actuator solenoid (25% deduction) • Missing or damaged pedestal to turbo oil feed line (2015-2016 pickup truck models) (10% deduction) 	<ul style="list-style-type: none"> • Fire damage • Excessive rust or water damage • Non-genuine FOMOCO models