



Fleece Performance Engineering, Inc.  
468 Southpoint Circle, Suite 100  
Brownsburg, IN 46112

## **Fleece Performance Return Policy**

Fleece Performance Engineering (FPE) wants our customers to buy with confidence. We stand behind our products and are confident they will provide the results we promote. We also understand that there are circumstances that would require a product to be returned.

### **Non Defective/Non Damaged Product Return:**

For a return of a product that is not defective or damaged a 25% restocking fee will be assessed.

### **Defective Product Return:**

If a product is being returned under its Fleece Performance warranty, follow the instructions in the product warranty and RMA return instructions.

### **Damaged Product Return:**

Fleece Performance ships via UPS and FedEx. If a product appears to have been damaged in shipping, refuse the package and contact FPE to inform us of the damages so we can rectify the situation in a timely manner. If the package is accepted and damages occurred, it is the responsibility of the recipient to file a claim with UPS or FedEx.

If you have any questions regarding our return policy, please call our office at 855-839-5040.